



Hotline



MCI Home Page: <http://www.mci.usmc.mil>

January - March 2004

The MCI Hotline is published quarterly by MCI providing you with up-to-date information. Feedback from the Hotline identified the need to expand our distribution list. Although distribution of the Hotline goes to each RUC, many Marines do not receive important MCI updates contained in these newsletters. In an effort to bridge this information gap, the Hotline will now be included in the packing list of every MCI course and included on MCI's Web page.

Deputy Director's Corner

As calendar year 2003 comes to a close, the Marines and civilian Marines of MCI have been hard-at-work supporting our students. February 2nd will mark the 84th birthday of the Marine Corps Institute. For nearly a century, MCI has supported the educational needs of Marines throughout the world. We are honored to serve at the Institute, initially formed by Major General Lejeune to provide education and motivation for post World War I Marines. MCI continues to leverage technology to better serve our students.

Handbooks for both Iraq and Afghanistan were recently updated will be distributed shortly. Initial distribution will target deploying units. Both these books are a great source of information about the culture, history, climate, and politics of these two nations.

We are also gearing up for the west coast command visits, which will commence 15 February and conclude 29 February 2004 throughout the units on the west coast. The command visits will feature two briefs, one for officers and SNCOs and a second focused on unit training officers and NCOs. The first brief will cover how MCI supports the training and distance education for the units and the second brief is a workshop format that covers administration and operation of MCI at the small-unit level. These visits will give us a chance to get face-to-face with our customers and allow our students the opportunity to tell us how we can better serve them.

Congratulations to Sergeant David B. Issacs from Aircraft Rescue and Fire Fighting, Marine Corps Air Station, Quantico, Virginia as the FY 2003 MCI Graduate of the Year. Sergeant Issacs was chosen as the top graduate in a very close competition. There were many Marines who did great things with the knowledge they gained from the Marine Corps Institute and it certainly was not easy to pick the graduate of the year.

I encourage any of you with questions about MCI products or services to contact us. Our Marines and civilian Marines remain fully committed to providing the absolute best service possible to wherever our students are located.

Semper Fidelis

N.B. Klaus
LtCol, USMC

DLTD New Marines

MCI would like to send a "Welcome Aboard" to five new team members in the Distance Learning & Technologies Department (DLTD):

- Master Sergeant William Meekins, MOS 0369 – arrived from MCRD Parris Island. He will be focusing on the LAV Crewman and Infantry Skills courses.
- Gunnery Sergeant Rodney Lane, MOS 0369 – arrived from MCRD San Diego. He will be focusing on the LAV Crewman and Infantry Skills courses.
- Gunnery Sergeant James Hicks, MOS 3043 – just returned from Operation Iraqi Freedom (OIF). He will focus his initial efforts on the Supply Warehousing courses.
- Gunnery Sergeant Clyde Paul, MOS 1349 – arrived from B Co, I&I Staff, 4th CEB in Roanoke, Virginia. He will begin work on updating the Engineer Equipment courses.
- Staff Sergeant Charles Halstead, MOS 0193 – arrived from MEPS Headquarters, Western Sector. He will begin updating various Administration courses.

How to Contact MCI

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New Quality Assurance Team

DLTD officially introduced the newly established Quality Assurance (QA) Team. The team consists of Captain Gordon, Staff Sergeant Hembrick, and Lance Corporal Lowe. These Marines have spent much time planning and now implementing a team that will ensure current MCI products are maintained at the highest standards of quality. This team will be the main point of contact for Marines who discover a discrepancy with course content, test questions, and general information within an MCI course. Additionally, the QA team will receive and review all student surveys to record favorable responses and determine any negative trends that may be the result of a discrepancy within a course. It is important to note that the QA team is not replacing MCI's Student Services Department, which handles common questions such as, "Did my MCI hit the system?" or "Can you help me locate an old score?" The QA team can be reached at 202-685-7534/7564 or DSN 325.

As always, MCI is looking for motivated SNCOs who want to make a difference by volunteering to be a course writer. If you want a challenging, yet rewarding new job that offers the many benefits of working in Washington, DC, then tell your monitor today or call 1stSgt Stephens at 202-685-7466 or DSN 325-7466. Your work as a distance learning instructor (DLI) will ensure a lasting mark on the Corps!

Seeking Qualified Course Writers

Do you want to make a difference in your MOS? Do you want a job that will literally affect thousands of Marines? Are you interested in working in the Washington DC, northern Virginia, or Maryland area? If so, consider applying to become a distance learning instructor (DLI) at the Marine Corps Institute. We are looking for dedicated staff noncommissioned officers who are willing to share their experience and skills in a wide variety of MOSs with Marines worldwide. For more information, contact 1stSgt Stephens at (202) 685-7466 (DSN 325-7466) or contact your monitor. Your work as a DLI will ensure a lasting mark on the Corps!

Farewell to Mrs. Patricia Corbin) Clark

After 41 years of Federal Government service, Mrs. Patricia (Corbin) Clark retired as the Student Services Division (SSD) Registrar. Mrs. Clark has been an icon and role model to the MCI family for the last 30 years

As the registrar, Mrs. Clark was responsible for the enrollment and record management of every Marine who ever enrolled in an MCI distance education course. She provided one-on-one service to any Marine enrolled in a distance-learning product. Within MCI, she was a mentor, mother, counselor, and a good friend to every Marine and civilian that past through on their tour of duty.

Looking back, Mrs. Clark remembers her father serving in the Corps in the 1940s, which inspired her love for the military, the government, and especially Marines. "I enjoy working with people—to me, they're people first and then Marines," said Mrs. Clark.

Nothing illustrates her love for her job and the people she worked with than the testimony given at her retirement luncheon on 23 January by her fellow co-workers, friends, and family—many of whom traveled great distance to pay tribute to the person who touched their life. Attendance included Mrs. Clark's family, including a daughter who lives in Florida and a former corporal that drove from New York just to pay tribute to a wonderful lady. Former students recognized Mrs. Clark that she knew as Marine captains and are now CEOs and generals in the Marine Corps.

Thank you Mrs. Clark for your dedication, professionalism, and friendship. Your presence at the Marine Corps Institute will be missed by all of us, but we wish you much happiness and new adventures in your retirement.

Marine in the Spotlight

This quarter's civilian *Marine in the Spotlight* is none other than the former Gunnery Sergeant Lewis F. Scott, who recently joined the ranks of the civilian workforce, and is now the new registrar of MCI.

Mr. Scott acquired a vast amount of knowledge and experience as the former Operations Chief of Student Services Division (SSD). He has proven in many ways to possess the kind of leadership skills necessary to manage SSD's complete operation. Mr. Scott brings new and innovative energy for the young Marines. He assures the continued high standards of excellence and pride of the former registrar, Mrs. Patricia (Corbin) Clark. Welcome aboard, Mr. Scott!